



EMBASSY OF THE REPUBLIC OF THE PHILIPPINES  
سفارة جمهورية الفلبين  
RIYADH

**Press Release**  
PR-011-2017

## **Philippine Embassy Extends 290,177 Consular Services in Year 2017**

(Riyadh, 16 January 2018) – The Philippine Embassy in Riyadh, Kingdom of Saudi Arabia is pleased to inform the Filipino community that it has extended 290,177 consular services in Year 2017:

### ***Passport Services***

For passport and other related services, the Embassy processed 70,847 passport applications, as follows: 68,284 passport renewal applications; 1,764 new passport applications and 799 replacements of lost passport applications.

The Embassy also processed 6,556 passport validity extensions and 568 Travel Documents.

### **Consular Outreach Missions or Embassy on Wheels (EOW)**

In Year 2017, the Embassy conducted thirty two (33) consular mobile missions, in different areas in Saudi Arabia; 6 EOWs in the Dawa'ah Center 2<sup>nd</sup> Industrial City Riyadh; 1 each in Al Jouf, Hafar Al Batin and Damman; 3 each in Hail, Buraidah and Jubail; and 15 (10 regular and 5 special) in Dhahran.

### ***Visa Services***

A total of 2,795 visas were issued by the Embassy in year 2017, of which were 2,744 Temporary Visitor's Visas (9A) and 51 Diplomatic and Official (9E) Visas.

### ***Civil Registry Services***

The Embassy processed 4,485 civil registry documents in year 2017, as follows: 646 Reports of Marriage; 2,644 Reports of Birth; 221 Reports of Death; 0 Reports of Fetal Death; 34 Petitions for Correction of Clerical Error under R.A. 9048; and, 4 applications for Citizenship Retention, Reacquisition under R.A. 9225 and 935 Legal Instruments were registered.

### ***Notarial and Authentication Services***

In year 2017, the Embassy provided a total of 32,285 notarial and authentication services, as follows: 31,314 notarials and 971 authentications.

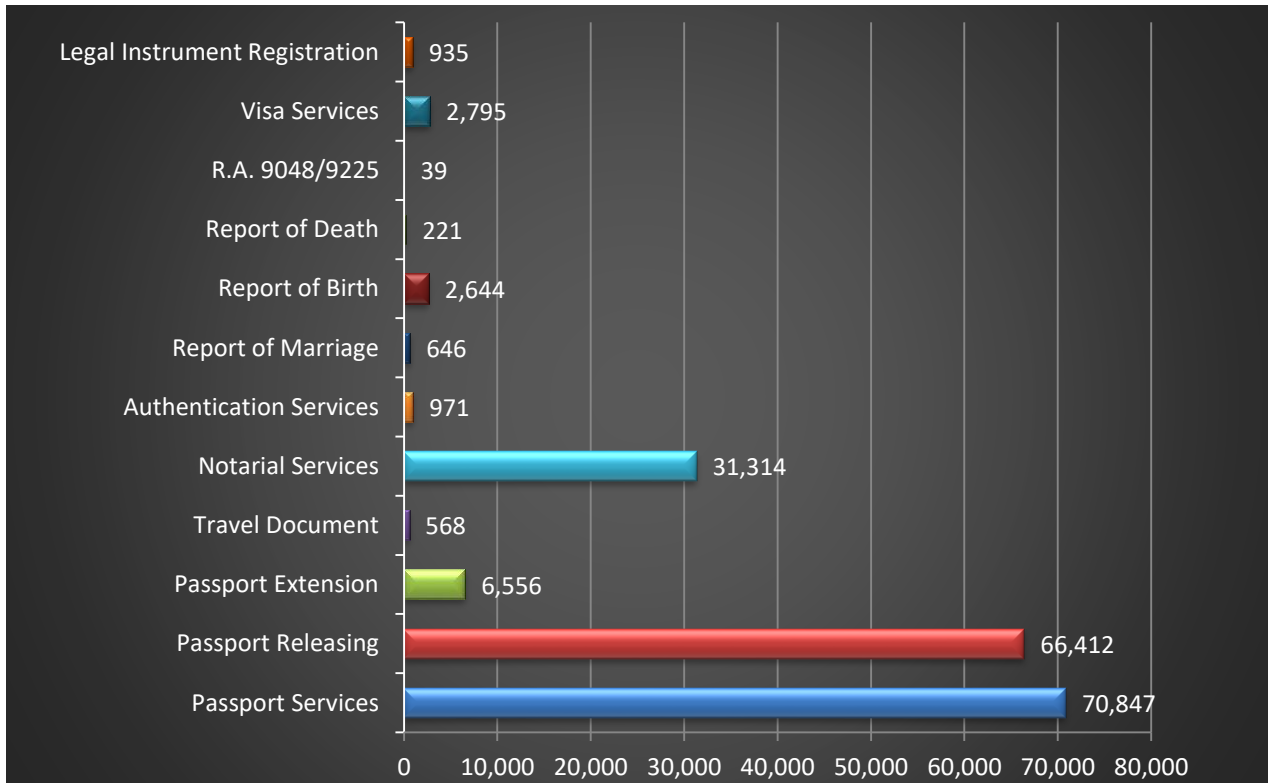
### ***Other Services***



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In year 2017, the Embassy was able to release 66,412 new passports and other services for photocopying services 106,229.

**Table 1: Consular Services Rendered by Percentage, year 2017**

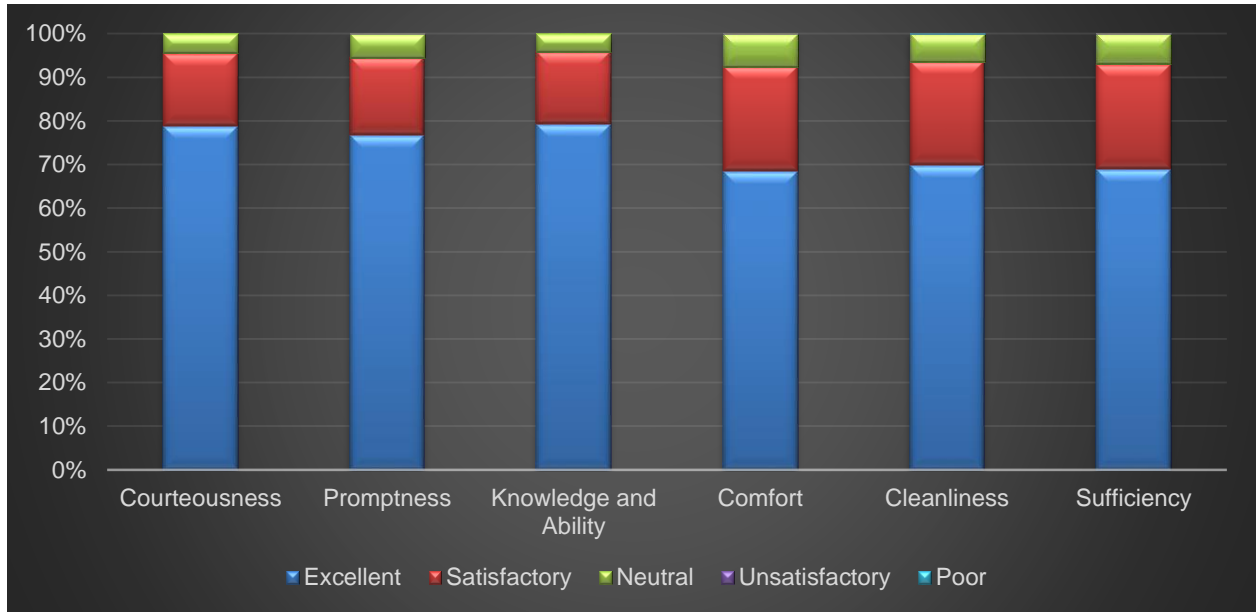


As part of the Embassy’s program to improve customer service, it has conducted a client feedback survey to 63,802 clients, of which 42,739 or 66.99% responded as follows:



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**Table 2: Client Feedback, Year 2017**



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