



EMBASSY OF THE REPUBLIC OF THE PHILIPPINES
سفارة جمهورية الفلبين
RIYADH

Press Release
PR-024-2018

Philippine Embassy Outreach Extends 585 Consular Services in Hail



Passport renewal applicants during the EOW

(Riyadh, 13 February 2018) – The Philippine Embassy in Riyadh successfully held its 5th consular outreach mission or “Embassy on Wheels” (EOW) in 2018 at the Golden Tulip Hotel in Hail on 09-10 February 2018.

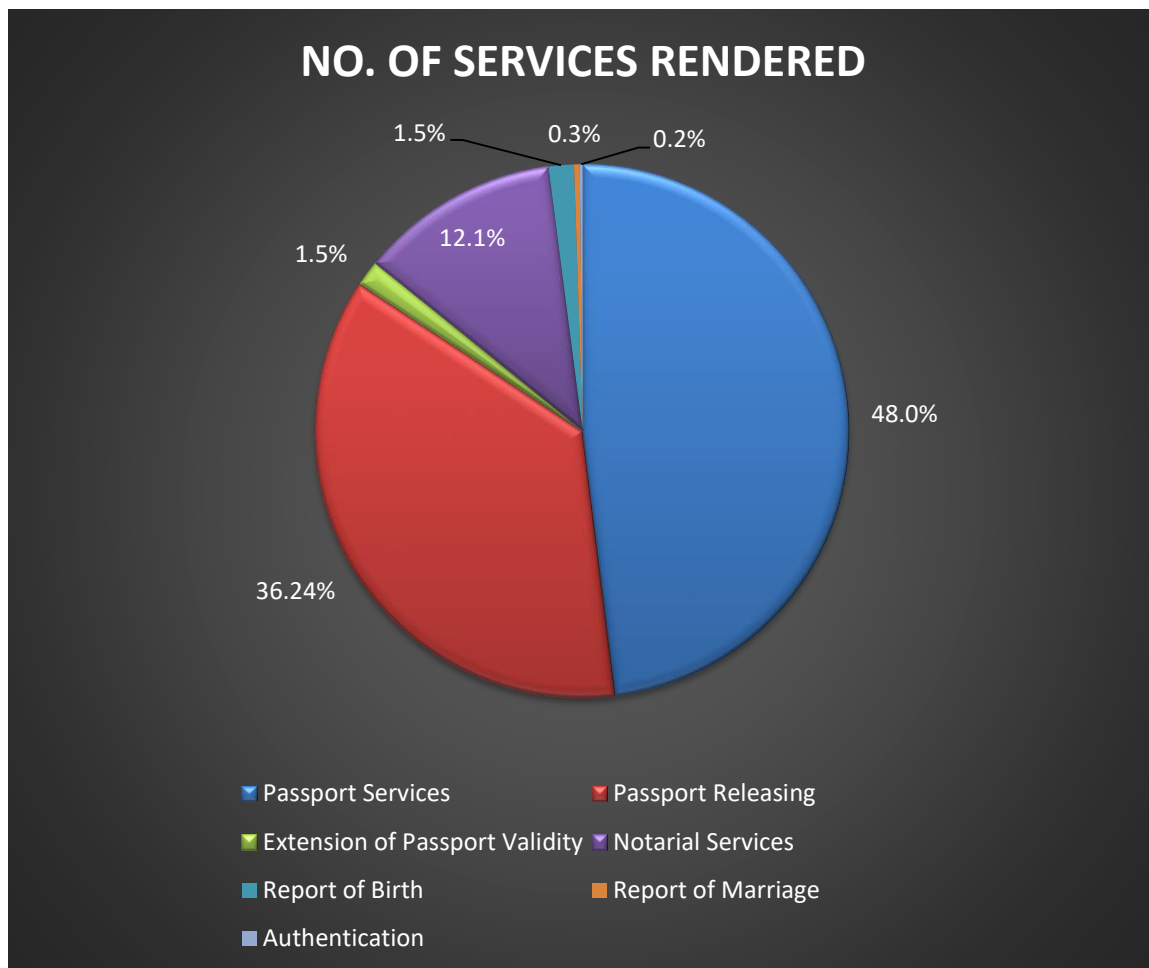
The Embassy Consular Team was composed of Vice Consul Noel L. Rodriguez, (Team Leader), Ms. Francia R. Ybañez, Mr. Faisal Richard A. Tamano, Ms. Margarita P. Manigo, Mr. Ramil E. Arana, Mr. Ernie A. Saavedra, and Mr. Virgilio U. Nazareno, Jr..



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The Team was able to process 281 e-Passport applications, 19 Extension of Passport Validity, 9 Report of Birth, 2 Report of Marriage, 1 Authentication, and 71 Notarial Services. The Team was also able to release 212 new e-Passports.

**Table 1. Consular Services Rendered by Percentage
EOW Hail, 09-10 February 2018**

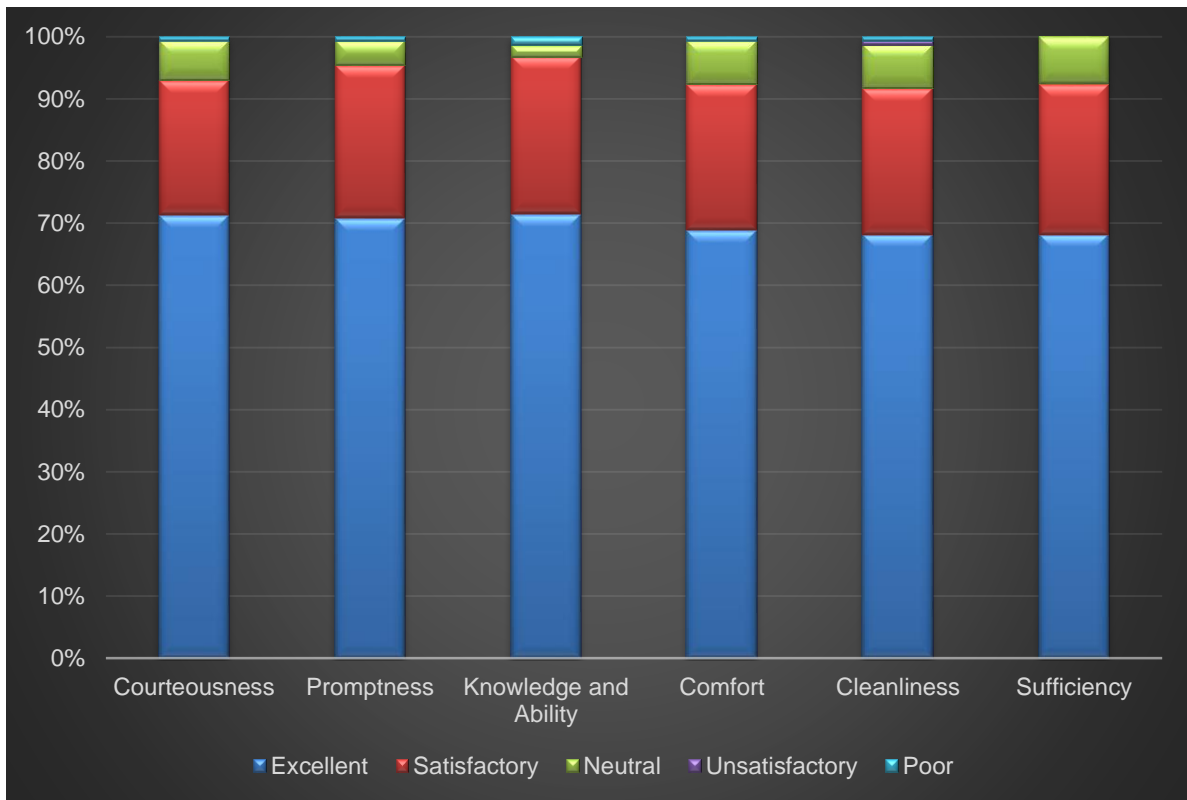




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As part of the Embassy’s program to improve customer service, the Team conducted a client feedback survey to 275 clients, of which 157 or 57.09% responded as follows:

**Table 2. Client Feedback Report
EOW Hail, 09-10 February 2018**



The next consular outreach mission will be on 19-22 February 2018 in Double Tree Hotel in Dhahran.

(END)